

#### Ref. No. AAVAS/SEC/2021-22/122

Date: April 29, 2021

To,
The National Stock Exchange of India Limited
The Listing Department
Exchange Plaza,
Bandra Kurla Complex,
Mumbai - 400051

Scrip Symbol: AAVAS

To,
BSE Limited
Dept. of Corporate Services
Phiroze Jeejeebhoy Towers,
Dalal Street, Fort,
Mumbai - 400001

Scrip Code: 541988

Dear Sir/Madam,

### Sub: Investor Presentation on the Audited Financial Results for the quarter and year ended March 31, 2021

In terms of Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 please find enclosed herewith a copy of Investor Presentation of the Company on the Audited Financial Results for the quarter and year ended March 31, 2021.

This Investor Presentation may also be accessed on the website of the Company at <a href="https://www.aavas.in">www.aavas.in</a>

This is for your information and record.

Thanking You,

For Aavas Financiers Limited

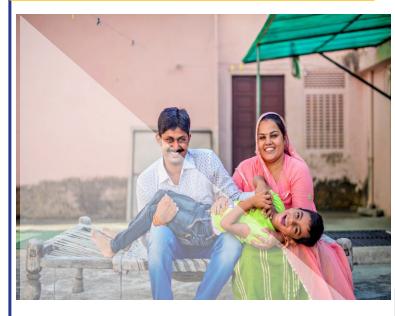
Sharad Pathak

Company Secretary & Compliance Officer

(FCS-9587)

Enclosed: a/a



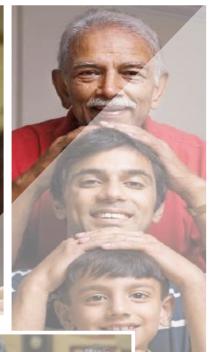




### AAVAS FINANCIERS LIMITED

Investor Presentation – FY21









### **Safe Harbor**



This presentation and the accompanying slides (the "Presentation"), which have been prepared by **Aavas Financiers Ltd.** (the "Company"), have been prepared solely for information purposes and do not constitute any offer, recommendation or invitation to purchase or subscribe for any securities, and shall not form the basis or be relied on in connection with any contract or binding commitment whatsoever. No offering of securities of the Company will be made except by means of a statutory offering document containing detailed information about the Company.

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This presentation contains certain forward looking statements concerning the Company's future business prospects and business profitability, which are subject to a number of risks and uncertainties and the actual results could materially differ from those in such forward looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, competition (both domestic and international), economic growth in India and abroad, ability to attract and retain highly skilled professionals, time and cost over runs on contracts, our ability to manage our international operations, government policies and actions regulations, interest and other fiscal costs generally prevailing in the economy. The Company does not undertake to make any announcement in case any of these forward looking statements become materially incorrect in future or update any forward looking statements made from time to time by or on behalf of the Company.

### **Our Background**





Commenced operations in 2011 from Jaipur, Rajasthan



Regulated by Reserve Bank of India ("RBI")

Supervised by National Housing Bank ("NHB")



Currently being run by professional management team backed by marquee private equity players Kedaara Capital and Partners Group



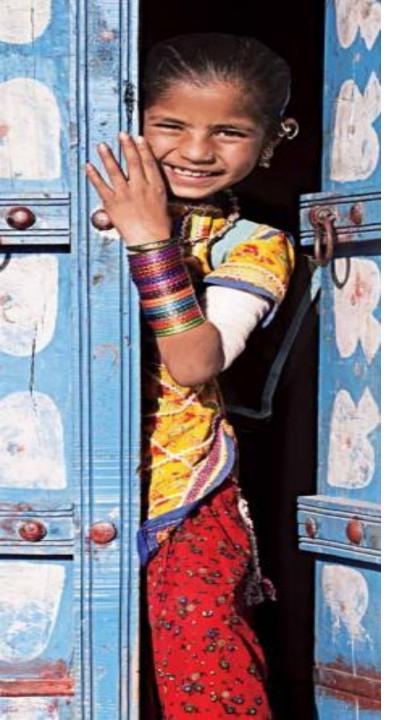
Recognized by NHB for refinance facility



Listed on BSE & NSE in October 2018



Retail network of 280 branches



# **Our Pillars of Strength**

- Experienced Board of Directors
- ✓ Professional Management Team
- ✓ In-house Execution Model
- ✓ Technology and Data Analytics
- ✓ Improving Credit Ratings
- ✓ Diversified Shareholding Base

### **Experienced Board of Directors**





Sandeep Tandon
Chairman & Independent Director

**Qualifications:** Bachelor's in Electrical Engineering from University of Southern

**Prior Engagements**: Tandon Advance Device, Accelyst Solutions



Soumya Rajan Independent Director

**Qualifications:** Bachelor's in Mathematics & Economics from St. Stephens College, Master's in Mathematics from Oxford University

**Prior Engagements**: Waterfield Advisors, Standard Chartered Bank, ANZ Grindlays Bank



Kalpana Iyer Independent Director

**Qualifications:** Chartered Accountant

**Prior Engagements**: Citibank N.A., IncValue

Advisors



Sushil Kumar Agarwal Managing Director & CEO

**Qualifications:** Chartered Accountant, Company Secretary

**Prior Engagements**: Au SFB, ICICI Bank, Kotak Mahindra Primus. 19+ years of experience in the field of retail financial services



K. R. Kamath Non-executive Nominee Director

**Qualifications:** Bachelor's degree in commerce from University of Mysore, Certified Associate of the Indian Institute of Bankers

**Prior Engagements**: Corporation Bank, Punjab National Bank, Allahabad Bank, Bank of India



Vivek Vig Non-executive Nominee Director

**Qualifications:** PG Diploma in management from IIM Bangalore

**Prior Engagements**: Destimoney Enterprises, Centurion Bank of Punjab, PNB Housing Finance, Citibank N.A., India.



Manas Tandon
Promoter Nominee Director

Qualifications: Bachelor's degree in technology (electrical engineering) from IIT Kanpur, MBA from Wharton School, University of Pennsylvania

**Prior Engagements**: Matrix India Asset Advisors, TPG Capital India, Cisco



Nishant Sharma Promoter Nominee Director

**Qualifications:** Master of Technology in Bio-Chemical Engineering and Bio -Technology from IIT Delhi, MBA from Harvard University

**Prior Engagements**: General Atlantic, Mckinsey & Company, Bill & Melinda Gates Foundation



#### Kartikeya Dhruv Kaji Promoter Nominee Director

**Qualifications:** Bachelor's degree Economics from the Dartmouth College, New Hampshire, MBA from Wharton School, University of Pennsylvania

**Prior Engagements**: Perella Weinberg Partners and Merrill Lynch, Temasek

### **Professional Management Team**





#### **Sushil Kumar Agarwal - Managing Director & CEO**

- 19+ years of experience in retail financial services
- Prior associated with Kotak Mahindra Prime, ICICI Bank & Au Small Finance Bank (Business Head – SME & Mortgages)



#### **Ghanshyam Rawat - Chief Financial Officer**

- Experience in financial services & allied sectors
- Prior associated with Indorama Synthetics, Accenture, First Blue Home Finance, Deutsche Postbank Home Finance



#### S Ram Naresh - Chief Business Officer

- Experience in mortgages and FMCG distribution
- Prior associated with Nestle, GE Money, ICICI Bank, Bajaj Finance



#### Ashutosh Atre - Chief Risk Officer

- Experience in credit management
- Prior associated with Equitas, ICICI Bank, Cholamandalam



#### Rajeev Sinha - Senior VP, Operations

Prior associated with Indiabulls, CoinTribe



#### Surendra Sihag - Senior VP, Collections & Customer Service

• Prior associated with Bajaj Finance, Cholamandalam



#### Jijy Oommen - Chief Technology Officer

Prior associated with Kinara Capital, Wonderla Holidays, Manappuram Finance, Bajaj Capital



#### **Anurag Srivastava - Senior VP, Data Science**

Prior associated with Deloitte, WNS, American Express



#### **Sharad Pathak - Company Secretary & Compliance Officer**

Associated with Aavas Financiers since May 2012



#### Vijay Sethi - Senior VP, Human Resources

Prior associated with ICICI Bank, Larsen & Toubro, Tata Group

### **In-house Execution Model**



In-house execution model – Replicated across the states

# Lead generation and sourcing

- Focused approach to directly source the business leads
- Leveraged technology & dataanalytics to generate leads through alternate channels
- Application scorecard to evaluate risk profiles: Streamlined approval process and reduced incidence of error

#### Risk management

- In-house underwriting team for income assessment & riskbased pricing of customers
- In-house legal team overseeing external legal verification
- Two valuation reports generated beyond a certain ticket size threshold
- Risk-testing of files by in-house risk containment unit

#### Collections

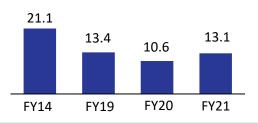
 Four-tiered collection architecture with a high focus on early delinquencies Outcome

**Superior Business** 

- Call centers in multiple languages: Initiate collection process in a timely fashion
- Real-time tracking of collections

#### 1. Reduction in average TAT (days)

Turn around time is a key metric for employee incentives





- **2.** Better ability to price risk effectively resulting in yields of 13+%
- **3.** Strong control over loan take-overs by other institutions
- **4.** High collection efficiency and low GNPA

### **Technology and Data Analytics**



#### **Lead Generation**



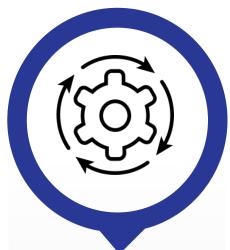
- Majority of the leads are logged in through the sourcing app
- Application scorecard:
   For Auto-rejection /
   fast tracking leads
- Mobile app to leverage proponents of housing ecosystem

### **Underwriting**



- Platform integration with credit bureaus
- Quarterly scrub of credit bureau information
- 60+ profiles to evaluate customers in SENP segment

### **Operations**



- E-disbursement & Erepayment facility at all the branches
- CRM system for better customer servicing
- Customer Service App catering to 80% of customer requests

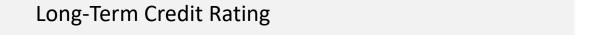
#### Collections



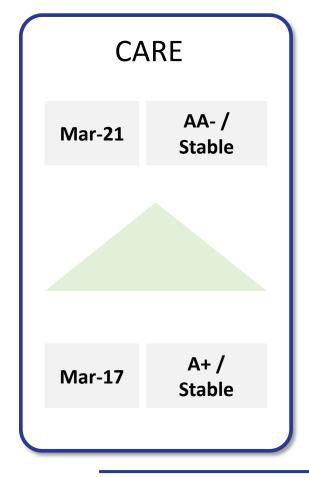
- Route optimization for collection personnel
- Analytics model for bounce prediction and assessment of warning signals
- Geotagging for smart customer allocation

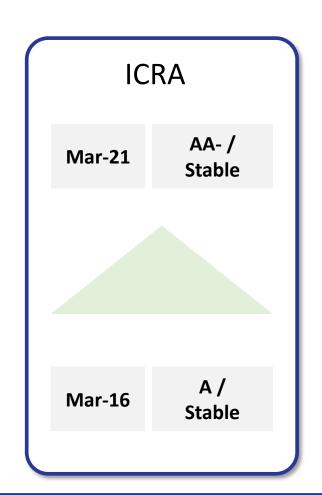
### **Improving Credit Ratings**







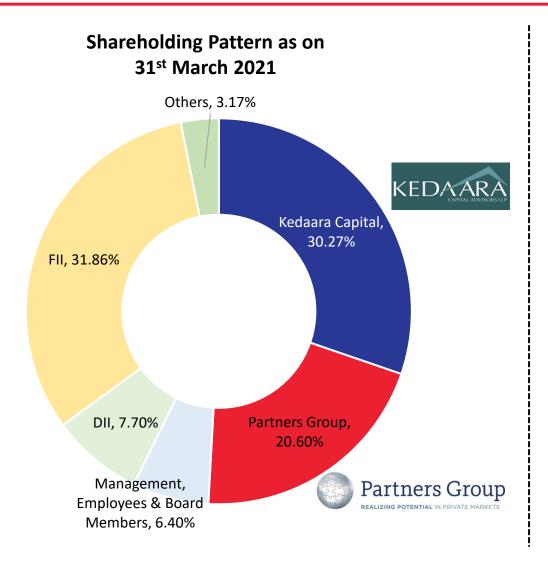






### **Diversified Shareholding Base**





#### Top Institutional Shareholders as on 31st March 2021

Investor Details	% Holding
Capital Group <sup>^</sup>	7.55
Wasatch Global Advisors <sup>^</sup>	4.61
Nomura Asset Management <sup>^</sup>	4.02
Kotak (Offshore) Asset Management^	2.40
UTI Mutual Fund^	1.76
Buena Vista Fund Management	1.60
Tata AIA Life Insurance	1.52
Wellington Management <sup>^</sup>	1.44
SBI Life Insurance	1.29
Vanguard Group <sup>^</sup>	1.14
C Worldwide Asset Management <sup>^</sup>	1.13
Abu Dhabi Investment Authority	1.10

^Holding through various schemes/funds

### **Size of Opportunity**



Indian Housing Finance					
Market Size (as on Dec-20) ₹ 22.1 Trn					
YTD Growth (as on Dec-20 vs. Mar-20)	<b>+5%</b> Banks - 6%, HFCs & NBFCs - 3%				
Market Share (as on Dec-20)	Banks - 67%	HFCs & NBFCs - 33%			

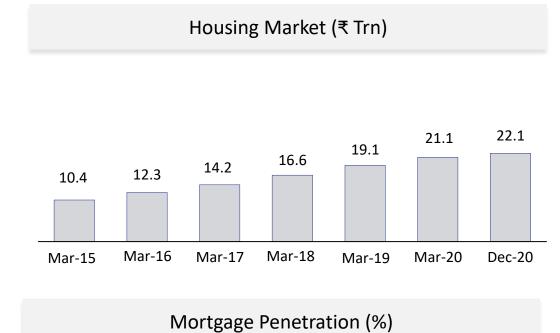
Credit Growth

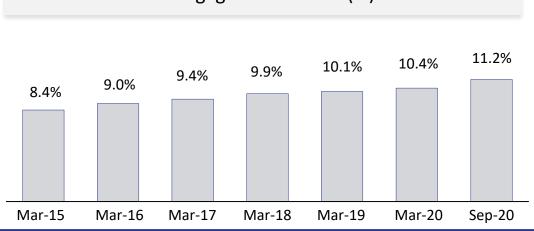
Outlook for HFCs

FY21 ~ 6-8%

Affordable HFCs
YTD Growth
(as on Dec-20 vs. Mar-20)

Affordable segment
expected to grow at
faster pace than overall
industry





Source: ICRA report of March-2021

### **Measures from Government and Regulator**





#### **Continued Pause in Policy Rate**

RBI's MPC voted unanimously to maintain status-quo (repo rate @ 4%) even in the February & April meetings and continued with its accommodative stance for as long as necessary to revive growth on a durable basis.



#### **Regulatory framework for HFCs**

As a qualifying criterion, of their total assets (netted off by intangible assets), HFCs should have minimum 60% towards housing loans & minimum 50% towards individual housing loans. Both these conditions are to be met in a graded manner by 31 March 2024.



#### **Additional Refinance for HFCs**

NHB has been extended a special liquidity facility of Rs. 1,00,000 Mn for one more year to provide additional support to housing finance companies.



#### **Judgement of Supreme Court**

On 23<sup>rd</sup> March 2021, Honorable Supreme in its judgement said that there is limited scope of judicial review on economic policy decisions and disposed of the petitions seeking additional reliefs like total waiver of interest during moratorium, extension of moratorium period etc. The interim order dated 03<sup>rd</sup> September 2020 restricting the lending institutions from declaring 90+ DPD borrower accounts as NPA also stands vacated as per the judgement.

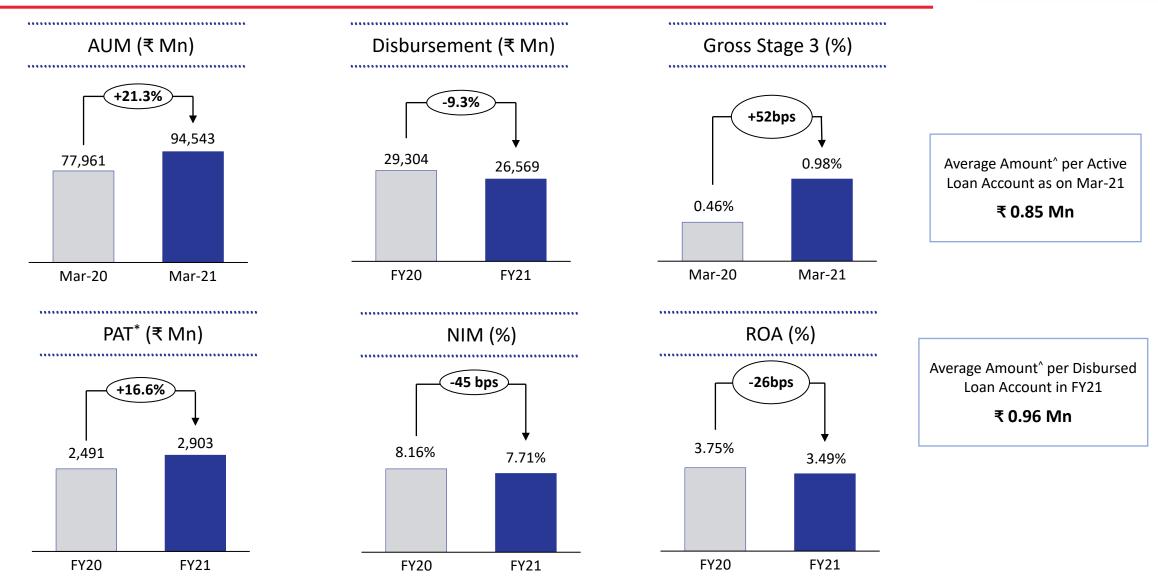


### **Financial Performance**

- ✓ Key Business Parameters
- ✓ Geographical Distribution
- ✓ Spreads and Margins
- ✓ Asset Quality
- ✓ Liability Franchise
- ✓ Key Ratios

### **Performance Highlights**

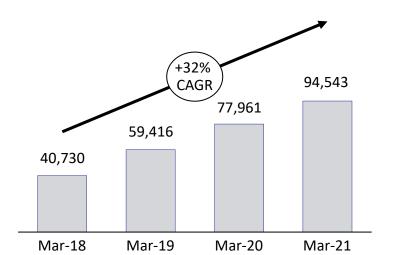




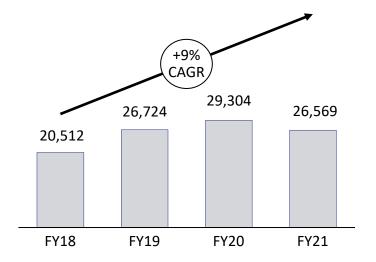
# **Healthy Business Growth**



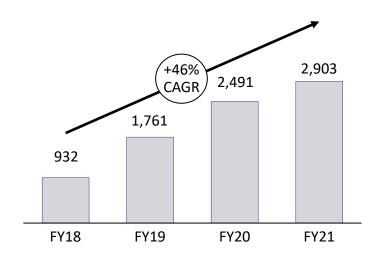




Disbursements (₹ Mn)

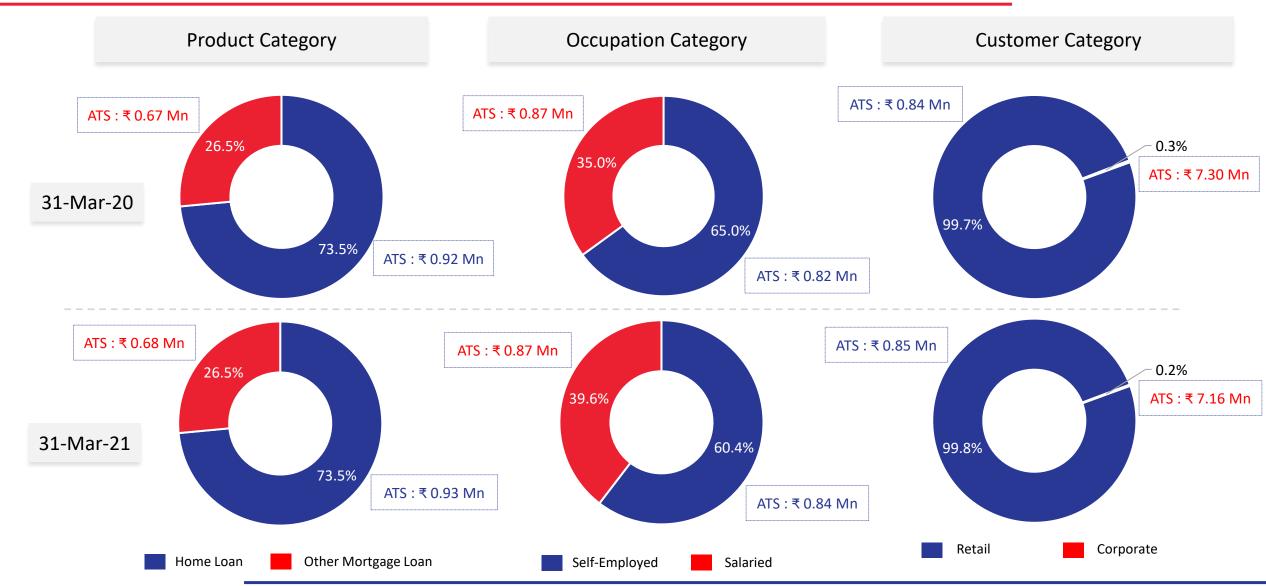


PAT\* (₹ Mn)



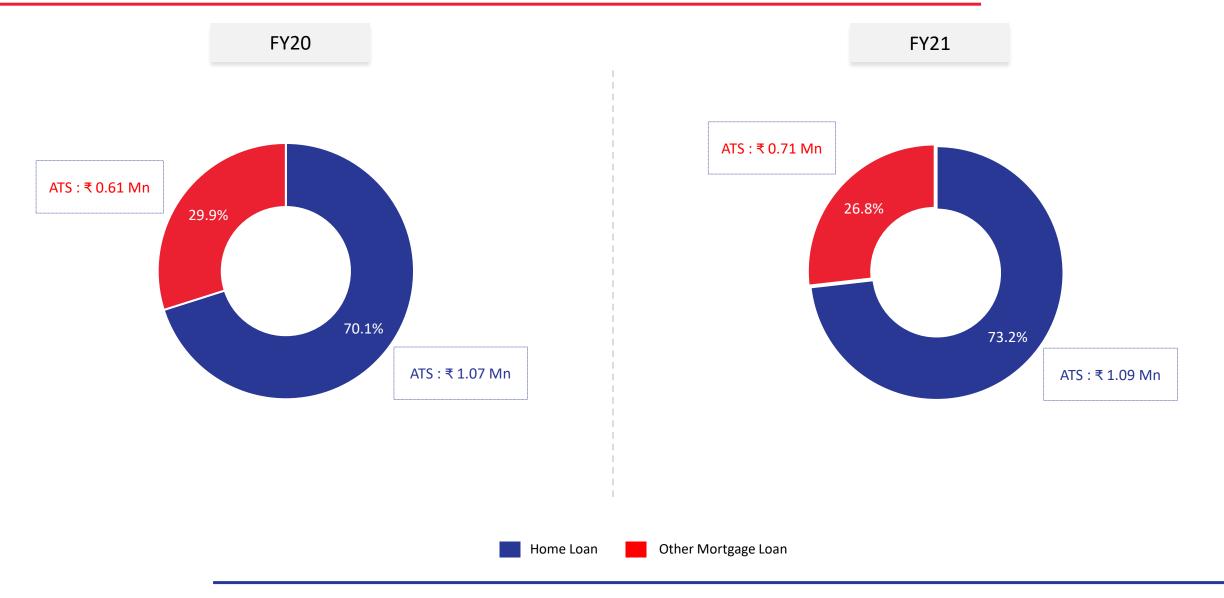
### **AUM Break-up**





# **Disbursement Break-up – Product Category**





# **Geographical Distribution**

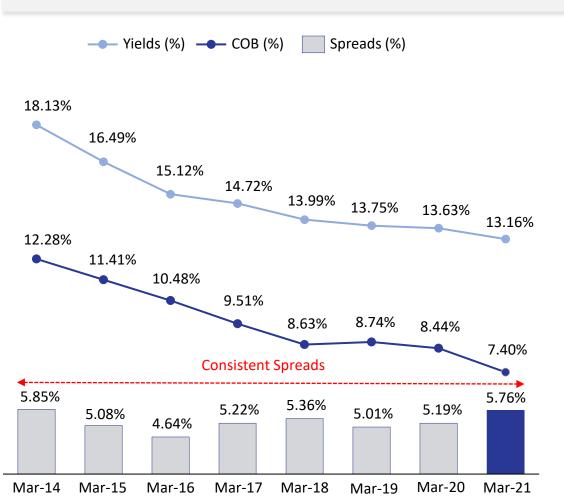


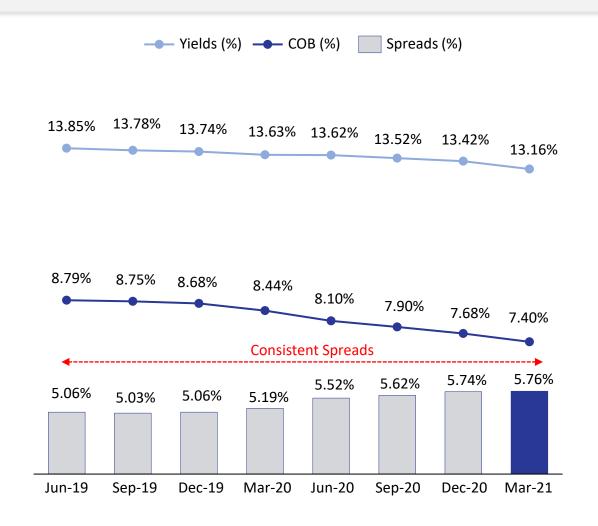
State	Branches	Operations Commenced in
Rajasthan	95	2012
Maharashtra	44	2012
Gujarat	39	2012
Madhya Pradesh	40	2013
Delhi	6^	2013
Haryana & Punjab	16	2017
Chhattisgarh	7	2017
Uttar Pradesh	20	2018
Uttarakhand	9	2018
Himachal Pradesh	4	2020
Total	280	

### **Consistent Spreads**



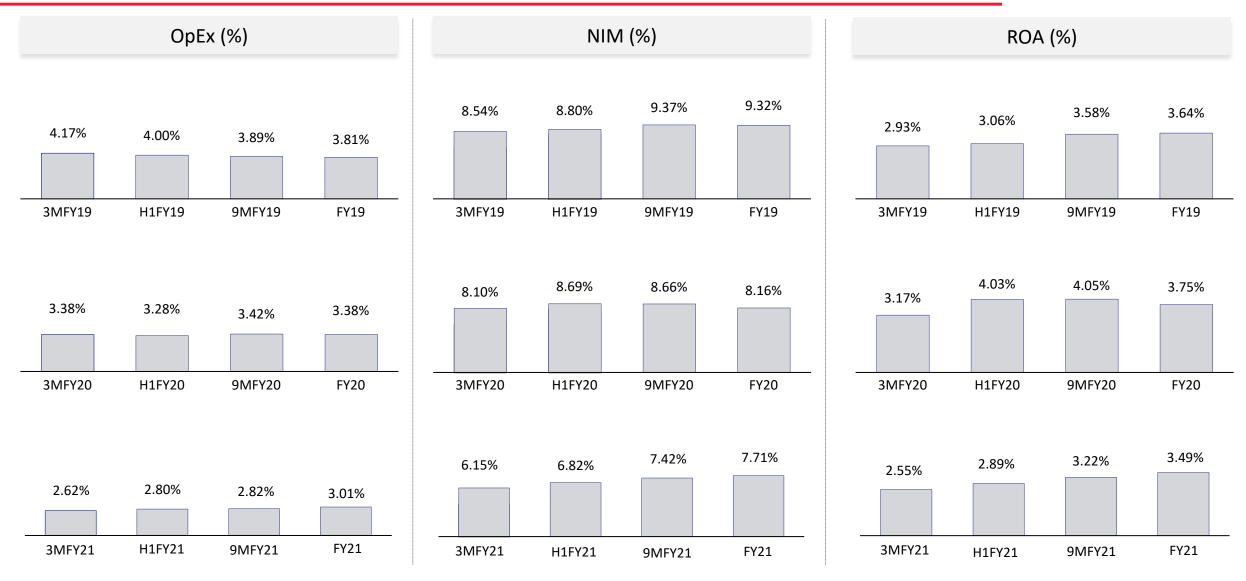
#### Yields, Cost of Borrowings and Spreads (%)





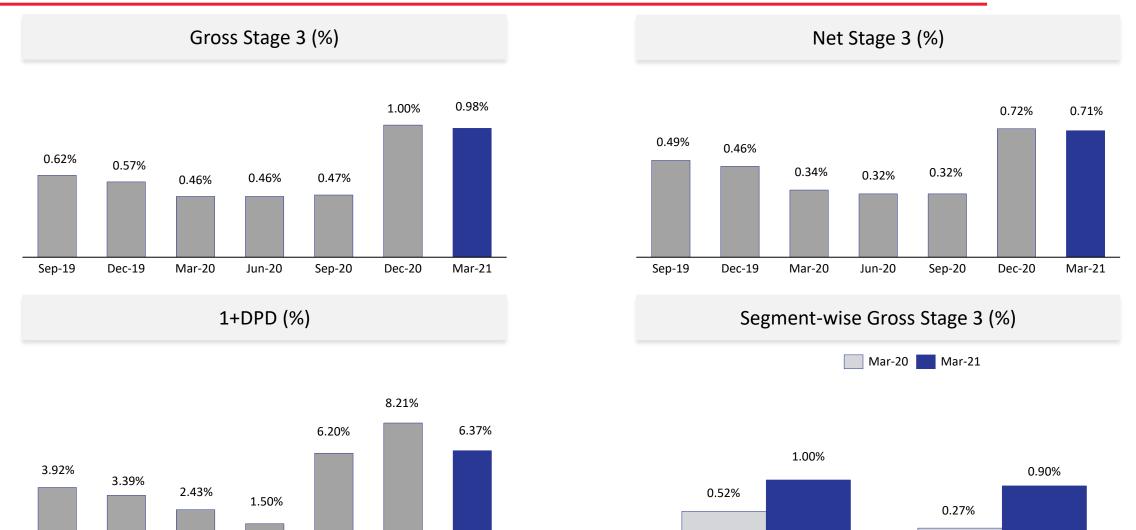
### **Margin and Cost Efficiency**





### **Asset Quality**





Home Loan

Dec-20

Mar-21

Stage 3 Classification as per Ind-AS

Dec-19

Mar-20

Jun-20

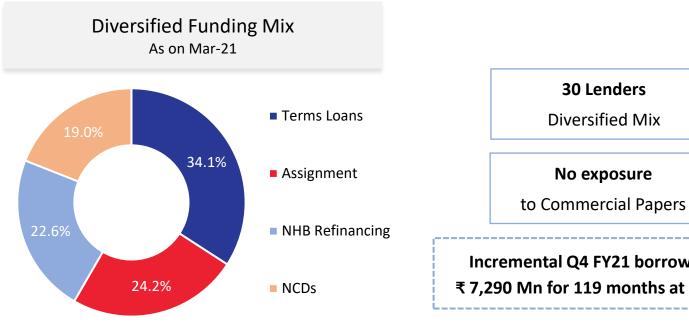
Sep-20

Sep-19

Other Mortgage Loan

### **Robust Liability Franchise**

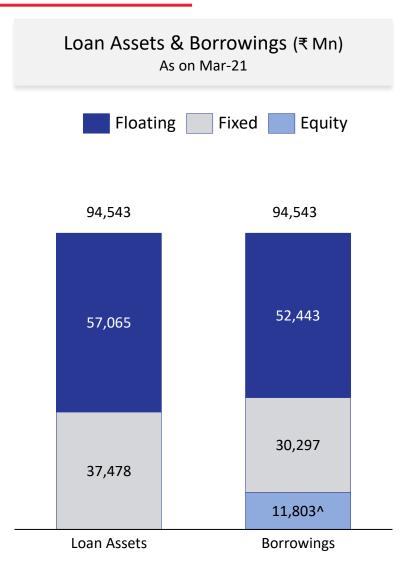




**Incremental Q4 FY21 borrowings** ₹ 7,290 Mn for 119 months at 6.31%

#### **Payment Schedule of Debt Capital Market Exposure**

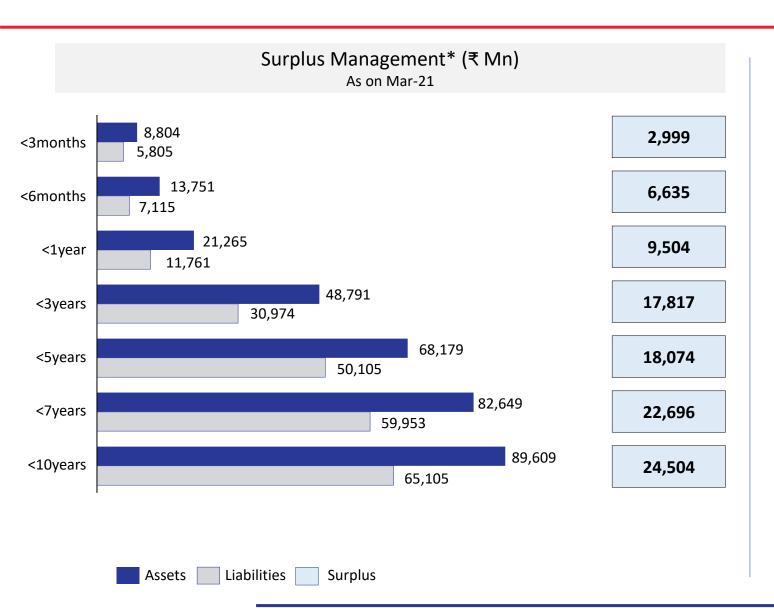
NCD Investor	Exposure (₹ Mn)	Payment Schedule (₹ Mn)						
Neb investor	31-Mar-21	FY2	2 FY23	FY24	FY25	FY26	FY27	FY28
IFC	4,750	-	1,300	-	3,450	-	-	-
ADB	4,444	341.	8 683.7	683.7	683.7	683.7	683.7	683.7
Domestic Bank	3,200	1,70	0 200	950	200	150	-	-
CDC	2,000	-	500	500	500	500	-	-
Mutual Fund	1,250	-	-	250	-	1,000	-	-
Insurance Company	100	-	-	100*	-	-	-	-
Total (Mn)	15,744	2,041	.8 2,683.7	2,483.7	4,833.7	2,333.7	683.7	683.7



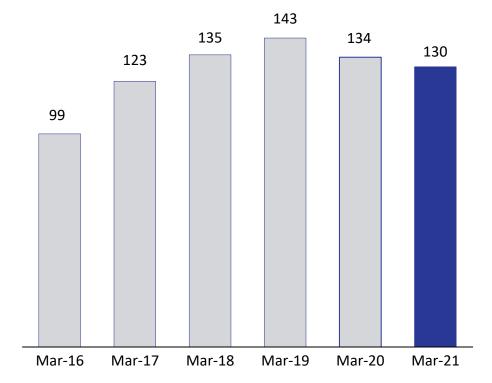
<sup>\*</sup> fully redeemed via exercise of call option in Apr-21

### **ALM Surplus**





Average tenor of outstanding borrowing (months)



<sup>\*</sup> Data as per Ind-AS

# **Comfortable Liquidity Position**



Particulars (₹ Mn)	As on Mar-21
Cash & Cash Equivalents	11,140
Un-availed CC Limits	1,320
Documented & Un-availed Sanctions from NHB	6,550
Documented & Un-availed Sanctions from other Banks	9,350
Total Liquidity Position	28,360

High Quality Liquidity of ₹ 19,010 Mn

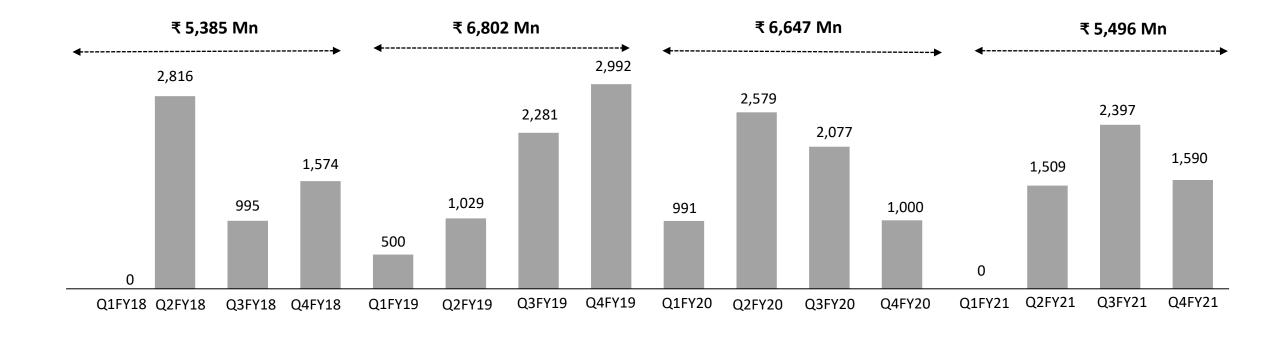
Particulars (₹ Mn )	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
Opening Liquidity	28,360	27,706	30,286	31,385
Add: Principal Collections & Surplus from Operations	3,716	3,848	3,880	3,958
Less: Debt Repayments	4,370	1,268	2,781	1,735
Closing Liquidity	27,706	30,286	31,385	33,609

**₹ 33,609 Mn of Surplus Funds\* available for business** 

<sup>\*</sup> without including any incremental borrowings

### **Net Securitization Volume**





# **Key Financial Ratios**

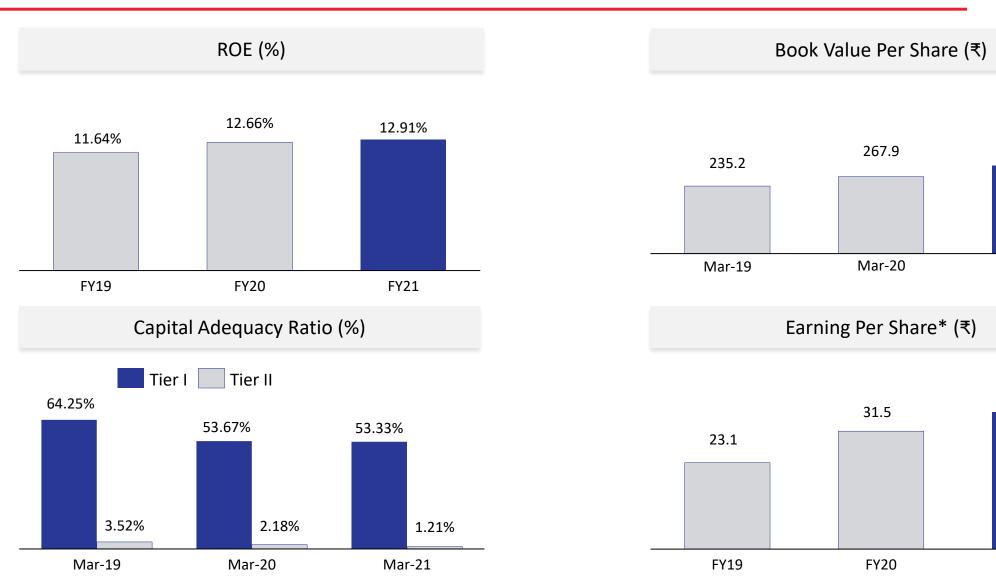


305.9

Mar-21

36.6

FY21



Data of Capital Adequacy Ratio is as per IGAAP for Mar-19 & Mar-20 and as per Ind-AS for Mar-21 Data of ROE, Book Value Per Share & Earning Per Share is as per Ind AS



### **Annexures**

- ✓ Quarterly and Yearly Profit & Loss Statement
- ✓ Balance Sheet
- ✓ PAT Reconciliation
- ✓ ECL Provisioning
- ✓ Networth Reconciliation

# **Quarterly Profit & Loss Statement**



Particulars (₹ Mn )	Q4 FY21	Q4 FY20	Y-o-Y	Q3 FY21	Q-o-Q
Interest Income (incl. Processing Fee & FDR Interest)	2,469.8	2,147.9	15.0%	2,577.4	-4.2%
Gain on derecognition of financial instruments under amortized cost category	273.8	89.2		405.3	
Non-Interest Income	169.3	113.1		117.7	
Interest Expense (incl. Finance Charges)	(1,161.7)	(975.0)	19.1%	(1,190.9)	-2.5%
NIM	1,751.3	1,375.1	27.4%	1,909.5	-8.3%
Operating Expenses	731.8	648.7		642.8	
Credit Costs	69.6	62.7		161.6	
Profit Before Tax	949.8	663.7	43.1%	1,105.1	-14.1%
Provision for Taxation	73.7	64.4		248.9	
Profit After Tax	876.1	599.3	46.2%	856.2	2.3%
Total Comprehensive Income	880.8	598.1	47.3%	856.2	2.9%
EPS (Diluted)	11.1	7.6		10.8	

### **Yearly Profit & Loss Statement**



Particulars (₹ Mn )	FY21	FY20	Y-o-Y
Interest Income (incl. Processing Fee & FDR Interest)	9,763.9	7,864.3	24.2%
Gain on derecognition of financial instruments under amortized cost category	863.6	765.9	
Non-Interest Income	425.9	400.8	
Interest Expense (incl. Finance Charges)	(4,644.3)	(3,609.7)	28.7%
NIM	6,409.1	5,421.2	18.2%
Operating Expenses	2,504.4	2,247.4	
Credit Costs	371.4	153.4	
Profit Before Tax	3,533.3	3,020.5	17.0%
Provision for Taxation	638.3	529.3	
Profit After Tax	2,895.0	2,491.2	16.2%
Total Comprehensive Income	2,903.3	2,490.7	16.6%
EPS (Diluted)	36.6	31.5	

During FY21, total tax refund of  $\stackrel{?}{=}$  227.3 Mn (incl. interest of  $\stackrel{?}{=}$  16.1 Mn) of few previous years has been received in October 2020. The provision for taxation for Q4 & FY21 has been computed after considering the impact of tax assessment & the refund.

### **Balance Sheet**



Particulars (₹ Mn )	31-Mar-21	31-Mar-20
Sources of Funds		
Share Capital	785.0	783.2
Reserves & Surplus	23,229.0	20,196.1
Borrowings	63,454.2	53,520.4
Deferred Tax Liability (Net)	285.2	317.0
Other Liabilities & Provisions	1,847.0	1,753.8
Total	89,600.5	76,570.5
Application of Funds		
Loan Assets	75,232.9	61,808.0
Investments	45.0	45.0
Fixed Assets	289.3	318.6
Liquid Assets	11,209.6	11,920.6
Other Assets	2,823.7	2,478.4
Total	89,600.5	76,570.5

### **PAT Reconciliation**



Particulars (₹ Mn )	FY21	FY20	Y-o-Y	Q4 FY21	Q4 FY20	Y-o-Y
Net Profit as per IGAAP	3,077.8	2,297.4	34.0%	1,079.3	683.2	58.0%
Add / (Less): Adjustments as per IndAS on account of:						
Adoption of effective interest rate (EIR) for amortisation of Income and expenses - financial assets at amortised cost / net interest on credit impaired loans	(179.5)	(30.3)		(154.0)	(39.0)	
Fair valuation of employee stock options (ESOP)	(85.1)	(64.7)		(16.0)	(21.6)	
Adoption of effective interest rate (EIR) for amortisation of expenses - financial liabilities at amortised cost	(7.4)	3.7		3.2	(1.3)	
Net gain from excess interest spread on assignment transactions	187.5	187.7		74.7	(73.3)	
Expected Credit Loss (ECL) provision	(64.4)	(59.0)		30.4	(45.0)	
Other Adjustments	(24.7)	(0.6)		(10.9)	9.8	
Deferred Tax impact on above adjustments and reversal of DTL on special reserve	(9.3)	157.0		(130.6)	86.6	
Net Profit Before Other Comprehensive Income as per IndAS	2,895.0	2,491.2	16.2%	876.1	599.3	46.2%
Other Comprehensive Income after Tax	8.3	(0.5)		4.7	(1.2)	
Total Comprehensive Income as per IndAS	2,903.3	2,490.7	16.6%	880.8	598.1	47.3%

### **ECL Provisions**



32

Particulars (₹ Mn )	31-Mar-21	31-Mar-20
Gross Stage 3	739.1	284.1
% portfolio in Stage 3	0.98%	0.46%
ECL Provision Stage 3	201.4	73.9
Net Stage 3	537.8	210.2
Coverage Ratio % Stage 3	27.25%	26.02%
Gross Stage 1 & 2	74,989.5	61,734.5
% portfolio in Stage 1 & 2	99.02%	99.54%
ECL Provision Stage 1 & 2	294.4	136.8
Net Stage 1 & 2	74,695.1	61,597.8
ECL Provision % Stage 1 & 2	0.39%	0.22%
Gross Stage 1, 2 & 3	75,728.7	62,018.7
ECL Provision Stage 1, 2 & 3	495.8	210.7
Total ECL Provision %	0.65%	0.34%

During Q4 FY21, no additional provision has been made for potential impact of COVID-19. The overall additional provision for COVID-19 impact remains at ₹ 190.3 Mn as of 31-Mar-21.

# **Networth Reconciliation**



Particulars (₹ Mn )	31-Mar-21
Net worth as per previous GAAP	22,470.8
Adjustments increasing/(decreasing) net worth as reported under previous GAAP:	
Adoption of EIR for amortisation of Income and expenses - financial assets at amortised cost / net interest on credit impaired loans	(408.8)
Adoption of EIR for amortisation of expenses - financial liabilities at amortised cost	124.8
Net gain from excess interest spread on assignment transactions	1,821.8
Expected Credit Loss (ECL)	(57.1)
Other Adjustments	(46.5)
Deferred Tax impact on above adjustments and reversal of DTL on special reserve	109.1
Net worth as per Ind AS	24,014.0

### **Contact Us**





**Aavas Financiers Limited** 

(Formerly known as Au HOUSING FINANCE LIMITED)

CIN: L65922RJ2011PLC034297

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