

**Ref. No. AAVAS/SEC/2019-20/341**  
**Date: January 09, 2020**

<b>To,</b> <b>The National Stock Exchange of India Limited</b> <b>The Listing Department</b> <b>Exchange Plaza,</b> <b>Bandra Kurla Complex,</b> <b>Mumbai - 400051</b>  <b>Scrip Symbol: AAVAS</b>	<b>To,</b> <b>BSE Limited</b> <b>Dept. of Corporate Services</b> <b>Phiroze Jeejeebhoy Towers,</b> <b>Dalal Street, Fort,</b> <b>Mumbai - 400001</b>  <b>Scrip Code: 541988</b>
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Dear Sir / Madam,

**Sub: Statement under Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended on December 31, 2019.**

In accordance with the captioned subject, the following statement of investor complaints has been furnished for the quarter ended on December 31, 2019.

<b>Statement of Investor Complaints as on 31.12.2019</b>			
<b>Complaints pending at the beginning of the quarter i.e. on 01.10.2019</b>	<b>Complaints received during the quarter (01.10.2019-31.12.2019)</b>	<b>Complaints disposed off during the quarter (01.10.2019-31.12.2019)</b>	<b>Complaints remained unresolved at the end of quarter i.e. 31.12.2019</b>
Nil	Nil	Nil	Nil

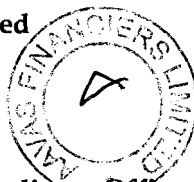
Further in connection to the same, Report of our RTA (Link Intime India Private Limited) for the period of reporting is enclosed herewith.

You are requested to take the above on record.

Thanking You,

For Aavas Financiers Limited

  
**Sharad Pathak**  
**Company Secretary & Compliance Officer**  
**(FCS-9587)**



Enclosed: as above

Date: 09 January, 2020

We, Link Intime India Pvt. Ltd. having registered office at C-101, 1<sup>st</sup> Floor, 247 Park, LBS Marg, Vikhroli (West) Mumbai – 400 083 are acting as Registrar and Share Transfer Agents for and on behalf of **Aavas Financiers Ltd**, do hereby certify the correctness of the following details.

**Summary of Investor Grievance Redressal**

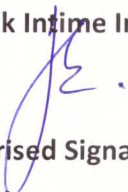
**From Date: 01- 10-2019 to 31-12-2019**

Sr .No	Nature of Complaint	Number of Complaints pending as on September 30, 2019	Number of Complaints received during the period October 1, 2019 to December 31, 2019	Number of Complaints disposed of during the period October 1, 2019 to December 31, 2019	Number of Complaints remained unresolved as on December 31, 2019.
1	Non-Receipt of Dividend/ Interest/ Redemption Warrant	0	0	0	0
2	Non-Receipt of Annual Report	0	0	0	0
3	Non-receipt of Refund/Credit of Shares – IPO	0	0	0	0
4	SEBI- Scores	0	0	0	0
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Further, list of shareholders holding shares in electronic mode as on 31.12.2019 downloaded from the depositories is maintained.

Yours faithfully

For Link Intime India Pvt. Ltd.

  
Authorised Signatory